## WHAT IS CLAIMED IS:

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previously recorded

- 1. A method of facilitating a user's review of audio
- program material over at least two review sessions, the
- 3 audio program material having been communicated to the
- 4 user over a communication network, the method comprising
- 5 the steps of:
- 6 monitoring a user's progress in the user's review
- 7 of audio program material during a first review session;
- 8 and
- 9 when the user terminates the first review session,
- 10 storing an indication of the user's progress in
- 11 reviewing the program material during that session.
- 1 2. The method of claim 1, further comprising the step
- 2 of an audio program service furnishing said audio
- 3 program material to said user over a communication
- 4 channel.
- 1 3. The method of claim 2, wherein said communication
- 2 channel comprises a data network.
- The method of claim 2, wherein said communication
- 2 channel comprises a telephone network.
- 1 5. The method of claim 2, wherein said communication
- 2 channel comprises a wireless communication channel.
- 1 6. The method of claim 1, wherein said steps are
- 2 implemented by a user's personal appliance.
- 1 7. The method of claim 6, wherein said audio program
- 2 material is stored on CD-ROM.
- 1 8. The method of claim 1, wherein said steps are

1 implemented by a communications network-based service.

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9. A method of facilitating a user's review of audio

program material over at least two review sessions, the

audio program material having been communicated to the

user over a communication network, the method comprising

5 the steps of:

6 monitoring a user's progress in the user's review

7 of audio program material, said monitoring performed

8 during a first audio program review session;

9 when the user terminates the first audio program

10 review session, storing an indication of the user's

11 progress in reviewing the program material during that

12 session;

in a second audio program review session subsequent

14 to the termination of said first program review session,

15 playing said audio program material to said user

16 beginning from a position within said material

17 determined based on/said stored indication.

- 1 10. The method of claim 9, further comprising the step
- 2 of an audio program service furnishing said audio
- 3 program material to said user over a communication
- 4 channel.

- 6 11. The method of claim 10, wherein said communication
- 7 channel comprises a data network.
- 1 12. The method of claim 10, wherein said communication
- 2 channel comprises a telephone network.
- 1 13. The method of claim 10, wherein said communication
- 2 channel comprises a wireless communication channel.
- 1 14. The method of claim 9, wherein said steps are
- 2 implemented by a user's personal appliance.

- 1 15. The method of claim 14, wherein said audio program
- 2 material is stored on CD-ROM.
- 1 16. The method of claim 9, wherein said steps are
- 2 implemented by a communications network-based service.
  - 17. A method of creating a bookmark for use with an audio service that provides sequential audio information comprising the steps of:

4 associating a user code with a user of the audio 5 service;

6 monitoring a present location of the user in a 7 sequence of audio information in an access to the audio 8 service;

9 detecting a termination of the access to the audio 10 service;

11 creating a termination code defining the present

12 location of the user in said sequence at the time the

13 termination is detected;

14 correlating the user code and the terminating code;

15 and

16 storing the result of said correlating step.

- 1 18. The method of claim 17, wherein a service
- 2 identifying code is associated with each audio service;
- 3 and said step of correlating further includes the step
- 4 of associating a service identifying code with said user
- 5 code and said termination code.
- 1 19. The method of claim 17, wherein said step of
- 2 monitoring comprises the steps of loading a register
- 3 with an initialization value at the start of the service
- 4 and updating the register as the audio information is
- 5 presented.

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- 20. The method of claim 19, wherein said audio
- information is divided into discrete blocks of
- information and wherein said step of updating includes 3
- the step of revising the contents of said register to
- hold a block identifier corresponding to the block of
- information being conveyed by the service at that time.
- The method of claim 19, wherein said register
- stores the time elapsed from the beginning of the
- providing of the audio information.

A method of providing audio services using a 22. bookmark comprising the steps of:

generating a menu of a plurality of audio services; detecting a selection of one of said plurality of

transmitting audio information from the selected audio service;

8 monitoring a user's position in the selected audio 9 service as the corresponding audio information is 10 transmitted;

detecting a termination of the selected audio service that occurs prior to completion of said service; 12

13 creating and storing a bookmark that identifies a user, the selected service and the user's position in 14

15 the selected service at the time of termination;

16 subsequently accessing said bookmark; and

17 returning the user to the location of the selected 18 service based on said bookmark.

- The method of claim 22, wherein said selected audio 1
- service comprises a plurality of discrete blocks of
- audio information, each block having a unique block
- identifier wherein said step of tracking comprises the
- step of temporarily storing the block identifier of a
- discrete block of audio information as that information

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- 7 is transmitted.
- 1 24. The method of claim 22, wherein said step of
- 2 monitoring comprises the step of monitoring an elapsed
- 3 time from a time at which said transmitting step begins.

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25. An audio information service platform comprising:

an audio content database;

a personal profile dat/abase;

a program playback mødule coupled to said

5 audio content database;

a playback position monitor coupled to said

7 program playback module; and

a service controller creating a user

9 identifier, and storing/an audio content identifier and

10 a playback position identifier with said user identifier

11 in said personal profile database.

- 1 26. The platform of claim 25, wherein said audio
- 2 content database stores an audio information for a
- 3 plurality of audio services.
- 1 27. The platform of claim 26, further comprising a
- 2 service menu module, coupled to said service controller
- 3 and identifying an audio service in said audio content
- 4 database that is desired by a user.
- 1 28. The platform of claim 27, wherein said service menu
- '2 module advises said service controller of a desired
- 3 starting point for an identified audio service.
- 1 29. The platform of claim 25, further comprising a user
- 2 ID module that identifies a service user and wherein
- 3 said service controller searches said personal profile
- 4 database for data relating to an identified service
- 5 user.

- 1 30. The platform of claim 29, wherein said service
- 2 controller is coupled to said program playback module to

- 3 initiate a resumption of an audio program at a location
- 4 defined by a playback position identifier associated
- 5 with an identified service user in said personal profile
- 6 database.